

Open your mind. LUT. Lappeenranta University of Technology

Innovative **Good Practices** on Open Innovation & **Cooperation Coaching Support** Instruments for SMEs2B Services from Intermediaries for SMEs

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Overview Innovative **Irate** Introduction Regional Services STRATEG/ **Good Practice EDIM smE-MPOWER**



Activities Innovative

- Regional Contact Point for EU Programmes for Training, Research and Technology Programmes for the Vienna Region - Vienna, Lower Austria, Burgenland
- Consultancy, Support and Service Provider for national and transnational Technology Transfer and RTD-Projects
- Regional Promotor for Vocational Training in Europe



Innovation & TT Activities

- Regional Contact Point for national and transnational TT- RTD Activities. Member in several Technology Transfer Networks (www.tii.org)
- Organisation of Technology-Transfer-Days (WASTE, Renewable Energies, Water, etc.)
- Transfer Office for Dissemination, Validation and Search for RTD-Results for SMEs, Universities and Institutes
- Active Partner Search for Technology Transfer



Good Practices

- STRATEG/
 Modernisation in work organisation.
 Knowledge Management
- EDIM –

More Successful through Innovation Management

smE-MPOWER –
 Strategic Business Innovation Coaching



1. Awareness

2. Training and Audits

3. Web Portal

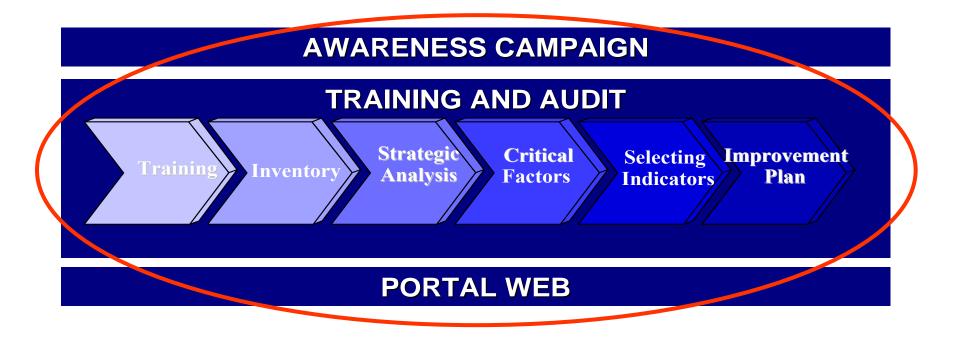






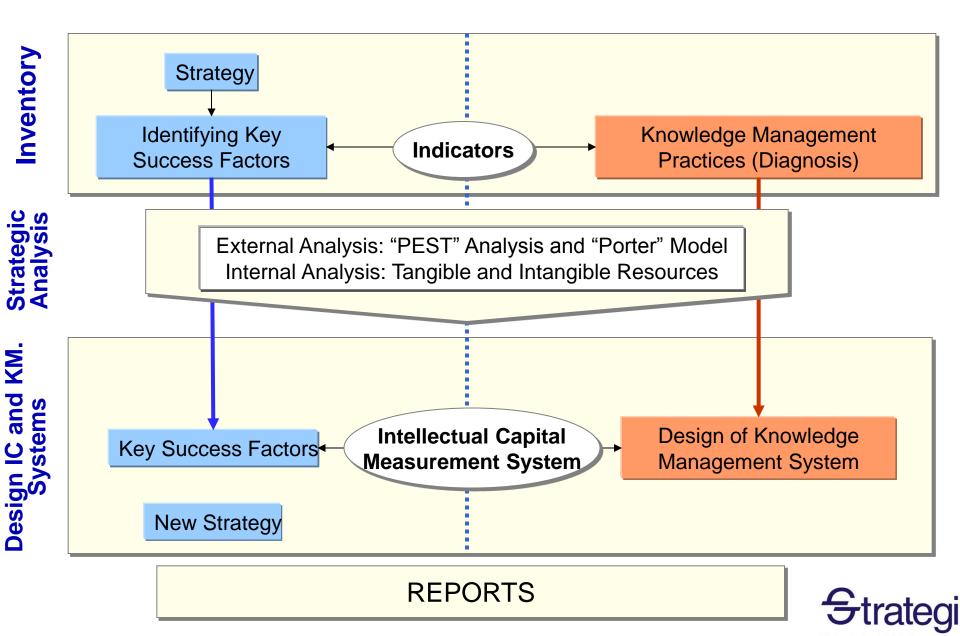


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www.kmstrategi.com





Modernisation in Work Organization. Knowledge Management

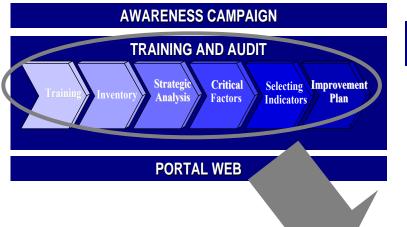
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AWARENESS CAMPAIGN





1.1. Iraining Results. Phases



PHASE 2. Training and Audit

Knowledge Mana

<u>AIM:</u> To go more deeply into and apply IC and KM concepts on a set of interested companies
 <u>ACTIONS</u>
 1. Training the companies
 2. Audit and Advice
 3. Base for comparison ⊖trate

1.2. Training Results. Given Hours

AWARENESS CAMPAIGN



- 1. Training A: specialization courses for different functions: 6 courses, 15h each = 90h, within a period of 4 months
- 2. Training B: courses for each interested company: 12 courses, 9h each = 108h, within 3 months





Good Practices - EDIM

STRATEG/

Modernisation in work organisation. Knowledge Management

• EDIM More Successful through Innovation Management (Erfolgreich durch InnovationsManagement)

 smE-MPOWER – Strategic Business Innovation Coaching

Good Practices - EDIM Innovative

- Austrian Project within the protec+ 2000 INNO Programme Initiative of Ministry for Economic Affairs
- Project Partners: Regional Offices, Consultants

Project Duration: 2 years



Good Practices - EDIM Innovative

- Project Content
 - Adaptation available IM process tools
 - www.unternehmenscheck.at
 - Awareness events
 - Testing
 - Teleconsulting/Telecoaching Audit



Good Practices – smE-MPOWER

Modernisation in work organisation. Knowledge Management

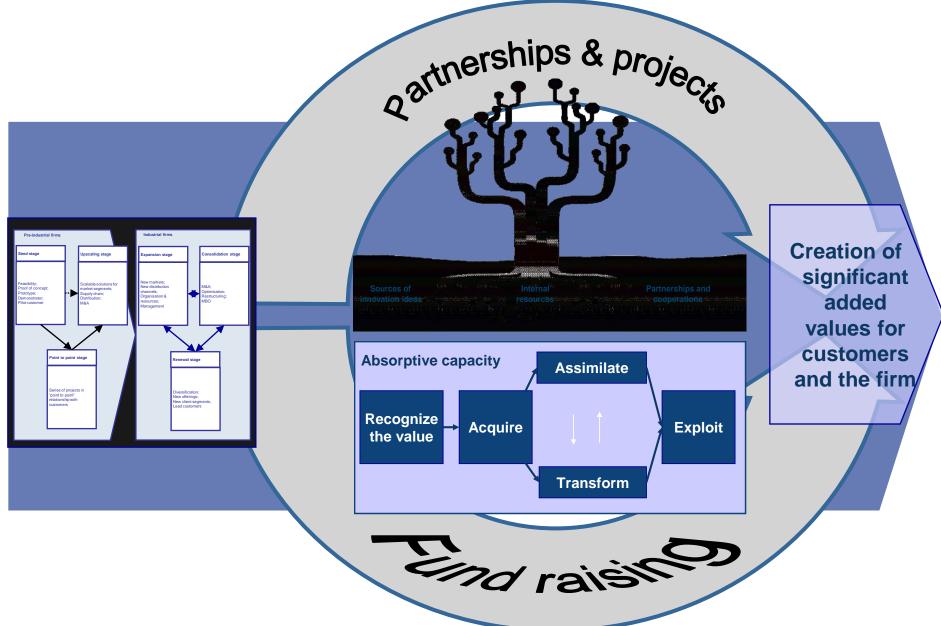
EDIM
 More Successful through Innovation Management

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 smE-MPOWER – Strategic Business Innovation Coaching



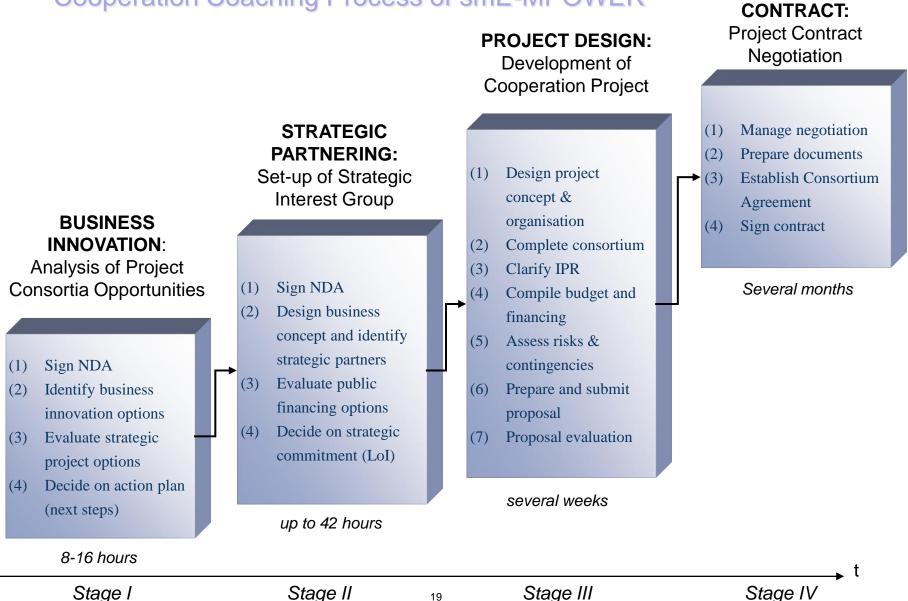
Coaching throughout the SME's lifecycle Reference frame



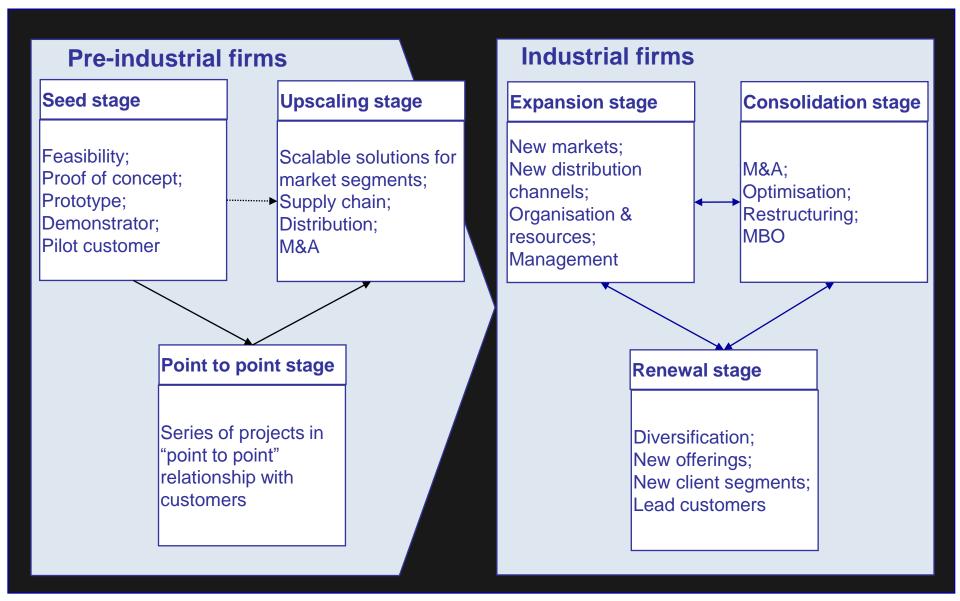
Good practice methodologies

Operational activities	First contact & orientation	Business development coaching	Cooperation coaching	Organisational development coaching	Fund raising coaching
	Business innovation model				
	Lifecycle model				
	Absorptive capacity method / tool				
	Need analysis tool				
	Resource based strategy, business strategy, business model, business architecture				
		S	pecific methods & tools		
Support activities	Training and quality (accreditation etc.) of coaches				
	Indicator system				
Strategic activities	Governance (horizontal, vertical), financing, business model				

Analysing innovation opportunities in enterprises Cooperation Coaching Process of smE-MPOWER

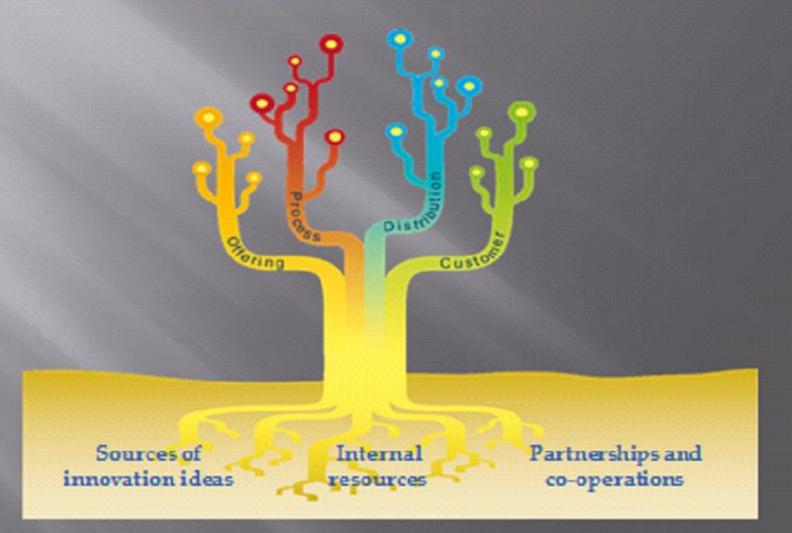


Business challenges along life-cycle



Business Innovation:

Creation of significant added value for the customer and the company through modification of one of the four vectors:



Tools, Methods, Experience, Practices

• STRATEG/

Modernisation in work organisation. Knowledge Management

EDIM for your

More Successful through Innovation Management

smE-MPOWER –

Strategic Business Innovation Coaching

